



## INTERNAL REGULATIONS

Thank you for booking a room or gîte at Château de Belmont Sainte Foi. Before you arrive, we would like you to familiarise yourself with a few rules specific to our estate.

### General:

The château and its outbuildings have been decorated and prepared to make every guest feel at home. We invite you to take care of the living space in which you will be staying. Other visitors will come after you and enjoy the place as much as you did.

We wanted to renovate them while preserving their authenticity. As a result, some of the interior and exterior spaces may be a little uneven, exposed beams may be at head height, there may be small or large steps, and so on. So please take care.

### How to get there:

Access to the estate is only possible for people who have booked and are staying in the rooms or gîtes. The estate is under no circumstances intended for visits or the reception of outsiders without our prior agreement. We will welcome your friends to stay in the garden, share a breakfast or a meal only if we have agreed it together before their arrival, otherwise we reserve the right not to accept them. There may also be other travellers in the property. This is why we invite you to make the most of all the living spaces available to you in a friendly atmosphere that respects everyone's privacy.

We ask our guests to dress decently on all occasions, and to be dressed and shod when using the communal areas.

Children are welcome if they are quiet. They are the sole responsibility of their parents and are covered by their own insurance.

For everyone's comfort and peace of mind, we regret that we are unable to welcome our animal friends.

### Arrivals and departures:

In order to welcome you in the best possible conditions, we expect you between 5pm and 7.30pm. Late or early arrivals, for example to drop off luggage so that you can visit the neighbourhood in a less vulnerable vehicle, are subject to prior agreement.

On the last day, departures are no later than 10am. We are not hotel professionals, but we have to have the time we need to offer the people who arrive afterwards the most welcoming accommodation possible.

### The serenity of the place:

Please respect the peace and quiet of other guests if you return late or leave early.

We would be grateful if you could limit the noise between 10pm and 9am, out of respect for our other guests and the neighbourhood.

Please note that parties and events are not permitted.



**Breakfasts:**

Breakfast is served on the terrace, weather permitting, from 8.30am to 10am.

**Table d'hôtes (available soon):**

All our dishes are made to order using fresh local produce. This offer is subject to availability and cannot be guaranteed every evening. We therefore ask you to book in advance. We can cook for 10 people.

The same menu is offered to all guests. Please let us know if you have any food allergies. We will do our utmost to satisfy you.

**Theft, accidents and losses:**

Valuables (jewellery, multimedia equipment, various means of payment, etc.) must not be left in rooms, gîtes or parked vehicles. We decline all responsibility in the event of the disappearance of these objects.

**Fire hazard:**

The entire establishment, including the rooms, gîtes and grounds, is NON-SMOKING due to the high fire risk in the region. Specific areas have been created for smokers.

We would also ask you to take particular care when using the BBQ or plancha.

**Damage and deterioration :**

The customer undertakes to return the rooms/gîtes in perfect condition at the end of the stay and to declare, and assume financially, any damage for which he/she may be responsible. Any item soiled or damaged may be subject to financial compensation. In the event of loss of keys or a remote control (TV, air conditioning or electric velux window), you will be charged a fixed fee of €70.

**The park:**

Château de Belmont-Sainte-Foi has a park that you can enjoy to the full; you are free to come and go as you please, while respecting the site. Please do not pick the flowers or leave litter.

**Vegetable garden and orchard:**

We also have a vegetable garden and several fruit trees. Please do not help yourself to our fruit and vegetables.

**Swimming pool:**

The swimming pool is open to guests from 10am to 8pm. Its use is reserved exclusively for members of the owners' family and guests staying in the chambres d'hôtes and gîtes. Sun loungers, parasols and towels are available. We ask you to dress appropriately (swimming costumes are compulsory). A changing room and toilets are available in the vaulted cellar near the swimming pool. For reasons of hygiene, we ask you to rinse off before entering the water. Under-age children must be accompanied by a responsible adult at the pool and are under their own responsibility and supervision. We cannot be held responsible for any accident or injury to a guest.

**The summer kitchen (renovation in progress):**

Please do not eat in the rooms. The summer kitchen is available to guests of the chambres d'hôtes and gîtes. It is open from 11.30am to 10pm. You will find a table and everything you need for a quick meal. We ask you to leave the premises clean (dishes washed, work surface cleaned, microwave clean, etc.). You can store food in the fridge as long as you identify it and do not leave anything in it after you leave. However, we cannot be held responsible for any theft.

A washing machine and drying rack are also available free of charge. The bathrooms are not designed for washing clothes. If you wash your clothes by hand, please do not hang them out of the windows or



in the communal areas. We can occasionally wash and dry your clothes. You will be billed for this service.

**Car park:**

You can park your vehicle in the car park inside the property. The rest of the property is not accessible to vehicles. If you have an electric vehicle, you can ask us to charge it. You will be charged for this service. NB: at the moment, we only have a standard plug.

**Bikes:**

We can provide you with a secure bicycle shelter free of charge.

**Ecology**

We care about our planet and want to help protect the environment by minimising the footprint of our estate's operations. Simple, unobtrusive measures can go a long way. We are therefore counting on your cooperation to :

- avoid leaving lights on unnecessarily,
- close the windows when the air conditioning is on
- regulate the temperature of the air conditioning if you leave the room/guesthouse for the day.
- do not leave the water running and moderate the flow when showering.
- do not throw any objects (tampons, sanitary towels, etc.) into the toilet which could block the pipes and cause the micro-purification plant to malfunction, causing inconvenience to all occupants. A waste bin is provided for this purpose.

**Wifi:**

Visitors have free Wi-Fi access. Illegal downloading is prohibited.

**Video surveillance:**

External cameras monitor certain areas of the estate. No video recordings are kept; only still images of people passing by are sent to us by e-mail and are neither archived nor kept beyond the legal time limits.

We reserve the right to terminate the stay of guests who fail to comply with these rules. In this case, the stay must be paid in full.

We thank you for your understanding and cooperation and wish you an excellent stay at Château de Belmont Sainte Foi.

Anne-Catherine and Christophe Heraly-Jacobs

